Innovation comes from readily and seamlessly sharing information, rather than hoarding it” –Tom Peters, Management Guru and Author of “In Search of Excellence”

A number of significant realities have had a major impact on logistics and supply chain operations within most companies today. Strained economic trading environments, rising fuel and labour costs and the ever-increasing levels of customer demand have created a renewed focus on optimising the supply chain. Resolve believes that today’s supply chain challenges require practical but somewhat different solutions, that will ensure our clients’ supply chains deliver results and are constantly improving.

A dream becomes an operational reality

“Control Towers” are not a new concept in the supply chain domain. Supply chain academics, thought-leaders, executives and experts have long been promoting the benefits of centralised control, planning and execution of supply chain activities across all supply chain partners, in the form of a Supply Chain Control Tower. This was a theoretical dream for many years, but is now a reality with the advancement of cloud-based, real-time technology to support this concept.

It is built on the foundations of end-to-end visibility, process orchestration and deep analytical capability, and is focused on making the supply chain better for the benefit of all.

Resolve brings control towers to life

The benefit of integrating planning with real-time execution of logistics activities is a continuous improvement in logistics operations, costs and service levels. Utilising our ONE Network platform, we are able to connect all supply chain partners on a real-time planning and execution platform. We are then able to provide a managed service to assist clients to plan, track and report on all the activities within the respective supply chain, for integrated and collaborative benefits. Resolve will also work with and compliment a client’s existing systems and resources to ensure success.
The critical success factor in our control tower solution is the positioning of operationally experienced logistics experts as a managed service, to support your current resourcing and ensure rapid results. We look forward to taking your supply chain to the next generation!

**Integrated Transport, Operations and Inventory Planning**

Extending our management services for transport planning and management to all operational and logistics activities, so that there is a joint plan amongst all parties on a single platform.

**Real-time Logistics Tracking & Execution Management**

Through practical and proven integration with tracking providers, to ensure the optimal plan is realised and targeted service levels are achieved.

**Logistics Service Provider Management**

Management of all 3PL and other logistics providers, to ensure operational compliance to service level agreements. We can support the client in all rates, service and contract negotiations.

**Advanced Analytics and Reporting**

Control Towers allow for a centralised repository of much more data than in a distribution environment. Our advanced analytics allows for deep and meaningful insight to be generated into your supply chain operations, and supported by our operational experts to provide root cause analytics and continuous improvement.