



# Mobile Solutions

Our services help our clients to develop strategies and solutions to engage their markets through mobile technology.



Mobile technology is now a mature enabler for a complete range of industry sectors and market applications. The convergence of mobile application solutions with different devices and platforms provides the opportunity for clients to develop and implement safe, robust and scalable solutions for their business needs in a cost-effective and rapidly deployable way.

Resolve Mobile is a leading mobile technology business solutions provider. We provide complete mobile solutions for clients across all industry sectors; and implement solutions from identifying needs or opportunities through to go-live. Our innovative way of thinking allows us to push boundaries and empower our experts to explore, redefine and shift limits in assisting our clients.

## Solution Detail

Our in-depth knowledge of mobile services and technology helps our clients identify and implement mobile technology solutions internally, as well as for their clients. **We offer:**

### Mobile strategy development

Streamline/improve business operations  
End-to-end solution design  
Mobile technology advisory  
User experience evaluation

### Mobile products

Field force automation  
Sales order management  
Service management  
Stock and asset management  
Customer satisfaction

### Enterprise Mobility Solutions

Track & Trace  
ONE-Link (driver/vehicle visibility & workflow automation)  
Track-My-Order (order/delivery status visibility)

Mobile extensions (apps to connect to existing software)

Integrating with different systems  
Quality management solutions

### Mobile Health (Clipboard)

Stock management  
Dispensing  
Patient visits  
Medical consultation support  
Business intelligence

### Peripheral Mobile Device Integration (Internet of Things)

Scanning  
Tracking  
Telemetry  
Data sensors

### Custom mobile solutions development

User focused  
Responsive applications  
Web-based or native mobile applications  
Offline compatibility  
Secure

### Analytics & Insights

Location-based information  
User interaction  
Performance reports  
Management information





## Key Benefits

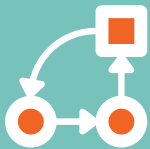
### Mobile solutions



### Improved visibility



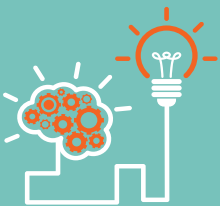
### Internet of things



### Accurate reporting



### Business intelligence



## Solution Overview

Through various customised mobile applications and integration solutions, we offer both internal and external visibility, as well as field force automation, to help clients in all industries manage their operations better.

### Internal Visibility

The ONE-Link Solution provides management visibility on drivers, vehicles and assets. The mobile application gives users access to the following functions:

- ✓ Vehicle inspections – including photographs of the assets
- ✓ Access to electronic trip-sheet information
- ✓ Routing information
- ✓ Incident reports to receive assistance during accidents or breakdowns
- ✓ Electronic Proof of Delivery (ePOD) including digital signatures and photographs of damaged items
- ✓ Status updates on the shipment/trip
- ✓ User friendly interfaces
- ✓ Management reports



### External Visibility

Resolve's Track-My-Order solution allows an end-user to track the status of an order through the system, from warehouse picking to delivery. The mobile app provides instant visibility to a retailer or end-point of distribution, and displays information such as whether an order was picked partially or in its entirety at the warehouse, how these items were dispatched, dynamic expected time of arrival (ETA) and on-time delivery indicators. Specific line items can be tracked, and the app also features a "call-me-back" function for queries. The app also allows users to place orders and provide feedback on customer satisfaction and SLAs.

### Field Force Automation

Field Force Automation (FFA) is the evolution of traditional paper-based processes and manual data capturing exercises by introducing mobile technology. FFA utilizes the added benefits of mobile hardware like the camera, touch-screen and GPS to enable field workers to capture accurate information, quickly, and in real time using customized mobile applications.

- » End-to-end solutions to empower your workforce
- » Improved productivity
- » Real-time information exchange
- » Proactive management
- » Quality management systems
- » In-field solutions
- » Web-based business intelligence dashboards
- » Industry-specific solutions